

Refills by Text

Just Reply 'Yes'



Now, you can request refills and renewals of your mail service prescriptions by simply replying “yes” to text alerts. It’s quick, easy and helps you stay on track with your medication.

Getting started is easy

Follow the instructions below or call Customer Care with questions about your benefit.

- Log on to Caremark.com or the CVS Caremark mobile app
- Click on “Profile,” then “Set My Notifications”
- Select “Text” for refill reminders
- Enter the mobile phone number you wish to use under “My Contact Information” and select “Text”

Your text messages will combine refill and renewal alerts and present multiple medications one at a time.

When you get a refill reminder text

- If you wish to refill or renew the prescription, reply “yes” to submit your order for each medication presented
- You’ll get a confirmation text letting you know that your order was submitted
- You’ll receive notification when your order is shipped

Visit [Caremark.com](https://www.caremark.com) or download the CVS Caremark mobile app.

