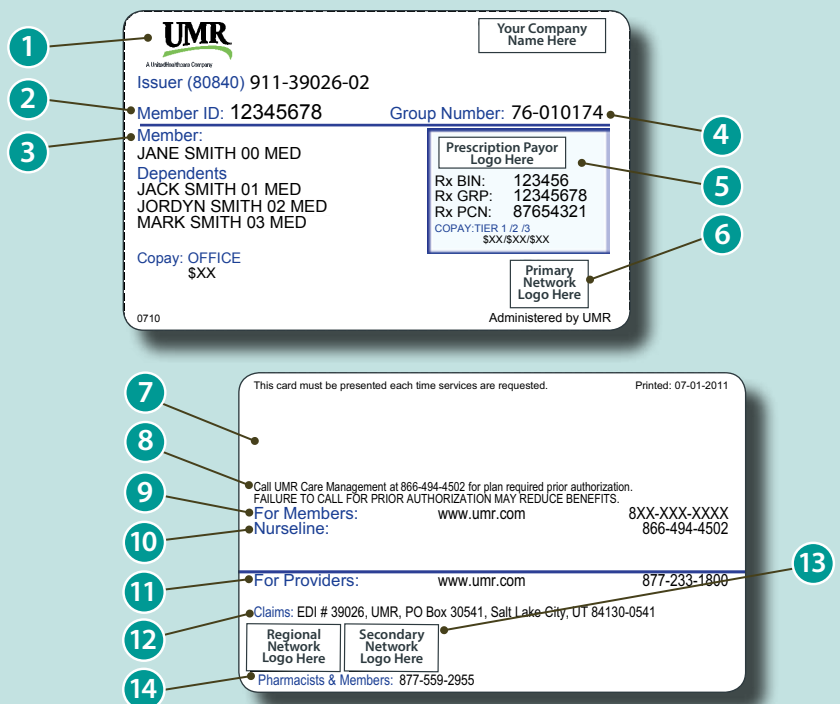


How to read your ID card

WHAT YOU NEED TO KNOW

1. Your medical benefits claims payer.
2. Your member identification number.
3. Primary and covered dependents information.
4. The group number assigned to your employer.
5. Your prescription drug claims payor and plan information (used by the pharmacist to process your claims).
6. Your primary medical provider network. If your health care provider is a member of the network, you'll receive discounted rates for the services you receive.
7. Two-dimensional barcode your provider can scan to transfer your data electronically. Includes the following imbedded and encoded information: Health plan/issuer ID, member ID/name, medical group ID, Rx BIN, Rx PCN, Rx group ID and date issued.
8. If you have questions about care management or prior authorization requirements, call this number or refer to your benefit booklet.
9. Your member customer service Web site and phone number.
10. Nurseline phone number for 24/7 assistance (if applicable).
11. Customer service Web site and phone number for providers' use.
12. Instructions for mailing medical claims. You and your provider will use this information when filing your claims.
13. Your regional or secondary network, if you need to receive medical services while traveling outside your primary network area.
14. Customer service phone number for your pharmacist's use.



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