



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.umar.com or by calling 1-800-826-9781.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u>?	\$500 person / \$1,000 family In-network at Ardent \$1,000 person/ \$2,000 family for UHC Choice Plus when services aren't available in Ardent network. \$2,500 person/ \$5,000 family when services are available in Ardent network but uses UHC Choice Plus network instead \$4,000 person/ \$8,000 family Out-of-network	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other <u>deductibles</u> for specific services?	No, there are no other <u>deductibles</u> .	You don't have to meet <u>deductibles</u> for specific service, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-pocket limit</u> on my expenses?	Yes. \$2,500 person / \$5,000 family In-network at Ardent \$5,000 person/ \$10,000 family for UHC Choice Plus when services aren't available in Ardent network. \$7,150 person/ \$14,300 family when services are available in Ardent network \$10,000 person/ \$20,000 family Out-of-network	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit</u>?	Penalties, premiums, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Is there an overall annual <u>limit</u> on what the plan pays?	No.	The chart starting on page 2 describes specific coverage limits, such as limits on the number of office visits.
Does this plan use a <u>network of providers</u>?	Yes, this plan uses <u>network providers including Ardent and UHC Choice Plus Providers</u> . If you use a <u>non-network provider</u> your cost may be more. For a list of <u>network providers</u> , see www.umar.com or call 1-800-826-9781.	If you use a network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your network doctor or hospital may use a non-network <u>provider</u> for some services. Plans use the term network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> .
Do I need a referral to see a <u>specialist</u>?	No.	You can see the <u>specialist</u> you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on Page 5. See your policy or plan document for additional information about <u>excluded services</u> .

Questions: Call 1-800-826-9781 or visit us at www.umar.com. If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf> or call the number above to request a copy.



- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non-network Provider	Limitations & Exceptions
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	Tier 1- \$25 Copay Tier 2- \$25 Copay Tier 3- \$25 Copay	50% Coinsurance after deductible	None
	Specialist visit	Tier 1- \$50 Copay Tier 2- \$50 Copay Tier 3- \$50 Copay	50% Coinsurance after deductible	None
	Other practitioner office visit	Tier 1- \$50 Copay Tier 2- \$50 Copay Tier 3- \$50 Copay	50% Coinsurance after deductible	20 Maximum visits per calendar year for Chiropractic care.
	Preventive care/screening/immunization	Tier 1- No Copay Tier 2- No Copay Tier 3- No Copay	Not Covered	Includes preventive health services specified in the health care reform law.
If you have a test	Diagnostic test (x-ray, blood work)	Tier 1- 10% Coinsurance after deductible Tier 2- 20% Coinsurance after deductible Tier 3- 40% Coinsurance after deductible	50% Coinsurance after deductible	None
	Imaging (CT/PET scans, MRIs)	Tier 1- 10% Coinsurance after deductible Tier 2- 20% Coinsurance after deductible Tier 3- 40% Coinsurance after deductible	50% Coinsurance after deductible	Deductible Applies; Prior authorization is required or benefit reduces by \$500 per claim.

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non-network Provider	Limitations & Exceptions
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.getardentbenefits.com	Tier 1 - (Generic)	\$15 Copay	N/A	Mail Order - 2x Retail Copay
	Tier 2 - (Preferred Brand)	\$30 Copay	N/A	Mail Order - 2x Retail Copay
	Tier 3 - (Non-Preferred Brand)	\$60 Copay	N/A	Mail Order - 2x Retail Copay
	Tier 4 - (Specialty Drug)	\$120 Copay	N/A	Mail Order - 2x Retail Copay
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	Tier 1- 10% Coinsurance after deductible Tier 2- 20% Coinsurance after deductible Tier 3- 40% Coinsurance after deductible	50% Coinsurance after deductible	None
	Physician/surgeon fees	Tier 1- 10% Coinsurance after deductible Tier 2- 20% Coinsurance after deductible Tier 3- 40% Coinsurance after deductible	50% Coinsurance after deductible	None
If you need immediate medical attention	Emergency room services	Tier 1- 10% Coinsurance after deductible Tier 2- 20% Coinsurance after deductible Tier 3- 40% coinsurance** after deductible	50% Coinsurance**after deductible	**Covered In-network for true emergency.
	Emergency medical transportation	Tier 1- 10% Coinsurance after deductible Tier 2- 20% Coinsurance after deductible Tier 3- 20% Coinsurance after deductible	20% Coinsurance after deductible	Deductible Applies; Prior authorization is required unless during a medical emergency or benefit reduces by \$500 per claim.
	Urgent care	Tier 1- \$30 Copay*; Tier 2- \$60 Copay; Tier 3- 40% Coinsurance after deductible	50% Coinsurance after deductible	*Tier 1 benefit may not be available in all locations.

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non-network Provider	Limitations & Exceptions
If you have a hospital stay	Facility fee (e.g., hospital room)	Tier 1- 10% Coinsurance after deductible Tier 2- 20% Coinsurance after deductible Tier 3- 40% Coinsurance after deductible	50% Coinsurance after deductible	Deductible Applies; Prior authorization is required or benefit reduces by \$500 per claim.
	Physician/surgeon fee	Tier 1- 10% Coinsurance after deductible Tier 2- 20% Coinsurance after deductible Tier 3- 40% Coinsurance after deductible	50% Coinsurance after deductible	None
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	Tier 1- \$50 per visit; Tier 2- \$50 per visit; Tier 3- \$50 per visit	50% Coinsurance after deductible	Deductible Applies; Prior authorization is required or benefit reduces by \$500 per claim.
	Mental/Behavioral health inpatient services	Tier 1- 10% Coinsurance after deductible; Tier 2- 20% Coinsurance after deductible; Tier 3- 40% Coinsurance after deductible	50% Coinsurance after deductible	Deductible Applies; Prior authorization is required or benefit reduces by \$500 per claim.
	Substance use disorder outpatient services	Tier 1- \$50 per visit; Tier 2- \$50 per visit; Tier 3- \$50 per visit	50% Coinsurance after deductible	Deductible Applies; Prior authorization is required or benefit reduces by \$500 per claim.
	Substance use disorder inpatient services	Tier 1- 10% Coinsurance after deductible; Tier 2- 20% Coinsurance after deductible; Tier 3- 40% Coinsurance after deductible	50% Coinsurance after deductible	Deductible Applies; Prior authorization is required or benefit reduces by \$500 per claim.
If you are pregnant	Prenatal and postnatal care	Tier 1- No Copay; Tier 2- No Copay; Tier 3- No Copay	50% Coinsurance after deductible	None
	Delivery and all inpatient services	Tier 1- 10% Coinsurance after deductible; Tier 2- 20% Coinsurance after deductible; Tier 3- 40% Coinsurance after deductible	50% Coinsurance after deductible	Deductible Applies; Prior authorization is required or benefit reduces by \$500 per claim.

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non-network Provider	Limitations & Exceptions
If you need help recovering or have other special health needs	Home health care	Tier 1- 10% Coinsurance after deductible; Tier 2- 20% Coinsurance after deductible; Tier 3- 40% Coinsurance after deductible	50% Coinsurance after deductible	Deductible Applies; Prior authorization is required or benefit reduces by \$500 per claim. 100 visits per calendar year.
	Rehabilitation services	Tier 1- \$50 copay; Tier 2- \$50 copay; Tier 3- \$50 copay	50% Coinsurance after deductible	30 Maximum visits per calendar year combined for OT and PT.
	Habilitation services	Not Covered	Not Covered	None
	Skilled nursing care	Tier 1- N/A; Tier 2- 20% Coinsurance after deductible; Tier 3- N/A	50% Coinsurance after deductible	Deductible Applies; Prior authorization is required or benefit reduces by \$500 per claim. 60 visits per calendar year.
	Durable medical equipment	Tier 1- 20% Coinsurance after deductible; Tier 2- 20% Coinsurance after deductible, Tier 3- 20% Coinsurance after deductible	50% Coinsurance after deductible	Deductible Applies; Prior authorization is required or benefit reduces by \$500 per claim.
	Hospice service	Tier 1- No copay; Tier 2- No copay; Tier 3- No copay	50% Coinsurance after deductible	Services must be furnished within 12 months of death.
If your child needs dental or eye care	Eye exam	Not Covered	Not Covered	None
	Glasses	Not Covered	Not Covered	None
	Dental check-up	Not Covered	Not Covered	None

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other <u>excluded services</u> .)		
<ul style="list-style-type: none"> • Adult routine vision exam (i.e. refraction) • Child dental check-up • Child routine vision exam (i.e. refraction) • Child vision glasses 	<ul style="list-style-type: none"> • Cosmetic Surgery • Dental Care (Adult) • Habilitation services • Infertility treatment 	<ul style="list-style-type: none"> • Long-term care • Private-duty nursing

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Acupuncture limitations may apply
- Routine foot care limitations may apply
- Weight loss programs limitations may apply
- Hearing aids limitations may apply

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the **premium** you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-826-9781. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal or file a grievance. For questions about your rights, this notice, or assistance, you can contact us at 1-800-826-9781 or visit www.umar.com.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” **This plan or policy does provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage meets the minimum value standard for the benefits it provides.**


Language Access Services:

- Spanish (Español): Para obtener asistencia en Español, llame al .
- Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa .
- Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 .
- Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijjigo holne' .

————— *To see examples of how this plan might cover costs for a sample medical situation, see the next page.* —————

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care also will be different.

If other than individual coverage, the Patient Pays amount may be more.

See the next page for important information about these examples.

Having a baby
(normal delivery)

- **Amount owed to providers:** \$7,540
- **Plan pays:** \$5,120
- **Patient pays:** \$2,420

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:

Deductibles	\$1,000
Copays	\$20
Coinsurance	\$1,250
Limits or exclusions	\$150
Total	\$2,420

Managing type 2 diabetes
(routine maintenance of a well-controlled condition)

- **Amount owed to providers:** \$5,400
- **Plan pays:** \$3,380
- **Patient pays:** \$2,020

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$1,000
Copays	\$720
Coinsurance	\$220
Limits or exclusions	\$80
Total	\$2,020

*The Coverage Examples are based on Tier 2 of coverage.

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

What does a Coverage Example Show

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copayments**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

✗ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

✗ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **copayments**, **deductibles**, and **coinsurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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