Coverage for: Individual + Family | Plan Type: OAP



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>ardentcarecoordinators.com</u> or by calling 1-888-295-9299. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>ardentcarecoordinators.com</u> or call 1-888-295-9299 to request a copy.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$700 person / \$1,400 family Tier 1 \$3,000 person / \$6,000 family Tier 2	Generally, you must pay all the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$3,000 person / \$6,000 family Tier 1 \$6,000 person / \$12,000 family Tier 2	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Penalties, <u>premiums</u> , <u>balance billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a network provider?	Yes. See <u>ardentcarecoordinators.com</u> or call 1-888-295-9299 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All $\underline{\text{copayment}}$ and $\underline{\text{coinsurance}}$ costs shown in this chart are after your $\underline{\text{deductible}}$ has been met, if a $\underline{\text{deductible}}$ applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Tier 1 (You will pay the least)	Tier 2 (You will pay the most)	Information
	Primary care visit to treat an injury or illness	No charge; Deductible Waived	\$40 Copay per visit; Deductible Waived	None
If you visit a health care provider's office or clinic	Specialist visit	No charge; Deductible Waived	\$60 Copay per visit; Deductible Waived	None
	Preventive care/screening/ immunization	No charge; Deductible Waived	No charge; Deductible Waived	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	No charge Office setting; \$25 Copay per day Outpatient setting; Deductible Waived	\$40 Copay per visit PCP; \$60 Copay per visit Specialist Office setting; \$75 Copay per day Outpatient setting; Deductible Waived	None
	Imaging (CT/PET scans, MRIs)	10% Coinsurance	40% Coinsurance	Preauthorization is required for MRI/MRA/PET scans.

Common		What Yo	u Will Pay	Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	In-network		Information	
If you need drugs to treat your illness or	Generic drugs (Tier 1)	Retail: \$15 Copay per prescription; Mail order or 90 day retail fill for mainte Copay per prescription		\$6000 person / \$12,000 family annual Maximum out-of-pocket per calendar year (Combined with medical out-of-pocket)	
condition. More	Preferred brand drugs (Tier 2)	Retail: Lesser of 20% with a Maximum of \$70 per prescription; Mail order or 90 day retail fill for maintenance medications: Lesser of 20% with a Maximum of \$140 per prescription		Covers up to: a 30-day supply (retail);	
information about prescription drug coverage is available at www.optumrx.c om Non-preferred brand drugs (Tier 3) Specialty drugs (Tier 4)		Retail: Lesser of 30% with a Maximum of \$225 per prescription; Mail order or 90 day retail fill for maintenance medications: Lesser of 30% with a Maximum of \$450 per prescription		1-90 day supply (mail order & Maintenance Medications); Covers up to a 30-day supply (specialty)	
		Lesser of 30% with a Maximum of \$250 per prescription		Once the annual out-of-pocket limit is met, you pay nothing for covered prescription medication	
Common	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event		Tier 1 (You will pay the least)	Tier 2 (You will pay the most)	Information	
If you have	Facility fee (e.g., ambulatory	10% Coinsurance			
	surgery center)	10 /0 Comsurance	40% Coinsurance	Proputhorization is required	
outpatient surgery	Physician/surgeon fees	10% Coinsurance	40% Coinsurance 40% Coinsurance	Preauthorization is required.	
outpatient surgery	,			Preauthorization is required. Copay may be waived if admitted	
outpatient	Physician/surgeon fees	10% Coinsurance \$150 Copay per visit;	40% Coinsurance \$150 Copay per visit;		

What You Will Pay

Common	Services You May Need	What You Will Pay		Limitations Franctions 9 Other Immediate	
Medical Event		Tier 1 (You will pay the least)	Tier 2 (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you have a	Facility fee (e.g., hospital room)	10% Coinsurance	40% Coinsurance		
hospital stay	Physician/surgeon fees	10% Coinsurance	40% Coinsurance	Preauthorization is required.	
If you have mental health, behavioral health, or	Outpatient services	No charge; Deductible Waived Office visits; 10% Coinsurance other outpatient services	\$40 Copay per visit; Deductible Waived Office visits; 40% Coinsurance other outpatient services	Preauthorization is required for Partial hospitalization & Intensive treatment.	
substance abuse services	Inpatient services	10% Coinsurance	40% Coinsurance	Preauthorization is required.	
	Office visits	No charge; Deductible Waived	40% Coinsurance	Cost sharing does not apply for preventive	
If you are pregnant	Childbirth/delivery professional services	10% Coinsurance	40% Coinsurance	services. Depending on the type of services, deductible, copayment or coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
	Childbirth/delivery facility services	10% Coinsurance	40% Coinsurance		

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Tier 1 (You will pay the least)	Tier 2 (You will pay the most)	Information	
	Home health care	10% Coinsurance	40% Coinsurance	100 Maximum visits per calendar year; Preauthorization is required.	
If you need help recovering or have other special health needs	Rehabilitation services	No charge PQA provider; \$30 Copay per visit other providers; Deductible Waived	No charge PQA provider; \$60 Copay per visit other providers; Deductible Waived	50 Maximum visits per calendar year	
	Habilitation services	No charge PQA provider; \$30 Copay per visit other providers; Deductible Waived	No charge PQA provider; \$60 Copay per visit other providers; Deductible Waived		
	Skilled nursing care	10% Coinsurance	40% Coinsurance	60 Maximum days per calendar year; Preauthorization is required.	
	Durable medical equipment	10% Coinsurance	40% Coinsurance	Preauthorization is required for DME in excess of \$1,500 for purchases or all rentals.	
	Hospice service	10% Coinsurance	40% Coinsurance	Preauthorization is required.	
If your child needs dental or eye care	Children's eye exam	Not covered	Not covered	None	
	Children's glasses	Not covered	Not covered	None	
	Children's dental check-up	Not covered	Not covered	None	

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)			
Cosmetic surgery	 Long-term care 	Routine foot care	
Dental care (Adult)	 Private-duty nursing 	Weight loss programs	
Infertility treatment	 Routine eve care (Adult) 		

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture
- Bariatric surgery (for employees enrolled in the plan, following one year of being eligible and enrolled at Tier 1 only)
- Chiropractic care
- Hearing aids

• Non-emergency care when traveling outside the U.S.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.HealthCare.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.HealthCare.gov. Additionally, a consumer assistance program may help you file your appeal. A list of states with Consumer Assistance Programs is available at www.HealthCare.gov and http://cciio.cms.gov/programs/consumer/capgrants/index.html.

Does this plan Provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan Meet the Minimum Value Standard? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-295-9299.

Traditional Chinese (中文): 如果需要中文的幫助, 請撥打這個號碼 1-888-295-9299.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-295-9299.

Pennsylvania Dutch (Deitsch): Fer Hilf griege in Deitsch, ruf die do Nummer uff 1-888-295-9299.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-295-9299.

Samoan (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-888-295-9299.

Carolinian (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-888-295-9299.

Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, a'gang 1-888-295-9299.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of Tier 1 pre-natal care and a hospital delivery)

\$700
10%
10%
10%

This EXAMPLE event includes services like:

Specialist office visits (pre-natal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

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Total Example Cost	\$12,700

in this example, i eg would pay.			
Cost Sharing			
<u>Deductibles</u>	\$700		
Copayments	\$0		
Coinsurance	\$1,000		
What isn't covered			
Limits or exclusions \$70			
The total Peg would pay is \$1,77			

Managing Joe's Type 2 Diabetes

(a year of routine Tier 1 care of a well-controlled condition)

■ The plan's overall deductible	\$700
■ Specialist coinsurance	10%
■ Hospital (facility) coinsurance	10%
■ Other <u>coinsurance</u>	10%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

In this example, Joe would pay:

Total Example Cost	\$5,600

Cost Sharing		
Deductibles*	\$0	
Copayments	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$4,300	
The total Joe would pay is	\$4,300	

Mia's Simple Fracture

(Tier 1 emergency room visit and follow up care)

■ The plan's overall deductible	\$700
■ Specialist coinsurance	10%
■ Hospital (facility) coinsurance	10%
■ Other coinsurance	10%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic tests (x-ray)

<u>Durable medical equipment</u> (crutches)
Rehabilitation services (physical therapy)

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Cost Sharing	
Deductibles*	\$700
Copayments	\$200
Coinsurance	\$30
What isn't covered	
Limits or exclusions	\$10
The total Mia would pay is	\$940

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: <u>ardentcarecoordinators.com</u> or call 1-888-295-9299.

*Note: This <u>plan</u> has other <u>deductibles</u> for specific services included in this coverage example. See "Are there other <u>deductibles</u> for specific services?"" row above.